

Terms and Conditions for Goibibo Domestic Hotels campaign on Axis Bank Credit & Debit Cards

Offer Details:

- Flat 12% Instant Discount up to INR 5,000 on select properties
- **Offer period:** 7th July 2021 to 29th September 2021 (Every Wednesday)
- The customer must enter the promo code in the Deal Code field for respective product category to be eligible for the offer
- Promo Code: **(GOAXIS) as given in the offer page**
- The offers are valid for bookings made between 0000hrs to 2359hrs on Goibibo's Desktop Site, Mobile Site and Mobile Apps (iOS and Android)
- The offer is valid for 1 booking per card per week throughout the offer period
- The offer is NOT applicable on Corporate cards

Goibibo Terms & Conditions

What do you get?

- The customer will get Instant Discount on select domestic hotel bookings as mentioned above, paid through Axis Bank Credit Cards and Debit Cards (excluding ancillaries, insurance, and convenience fees)

How do you get it?

- The user needs to be logged in state on the Goibibo's website, Mobile site, Android & iOS App.
- To avail the offer, customer must enter E-Coupon '**GOAXIS**' for domestic hotels in the E-Coupon field
- This Offer is valid on Axis Bank debit cards and credit cards only
- Offer is valid for bookings made every Wednesday from 7th July 2021 to 29th September 2021 (Offer between 0000 Hrs and 2359 Hrs)
- The offer is valid for bookings made on Goibibo's Desktop website, Mobile site, Android & iOS App only.
- The offer is valid on 1 booking per card per Wednesday using the above offer code

What else do you need to know?

- Offer is not applicable on payments made through Goibibo Wallet (3rd party wallets, COD, Pay Pal, Pay at Hotel, Reserve now pay later and net banking payments).
- Offer is valid on select hotels/ properties only
- Customer cannot use gocash & goCash+ balance with flights & hotels offer
- Offer is only applicable on selected Axis Bank card BINs

Conditions in case of cancellation

- In case of partial/full cancellation the offer stands void and customer will not be eligible for discount
- If the Customer cancels the travel service purchase, Goibibo will deduct cancellation charges from the refund amount
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees

Other terms and Conditions

- This offer is NOT applicable on and Corporate cards
- This offer cannot be clubbed with any other offer of Goibibo
- Discount offer is only valid on the eligible BINs shared by Axis Bank. If the BIN series of the card does not match with the one provided by Axis Bank to Goibibo, then the cardholder shall approach Axis Bank and Axis Bank shall be entitled to withhold or deny the offer to the customer
- In case of no show, no refund would be applicable
- The discount will be eligible only after the promotion code has been successfully entered before making the payment
- Goibibo reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether
- For any card related claims, the customer shall approach the Bank and Goibibo shall not entertain any such claims
- Goibibo is the sole authority for interpretation of these terms
- Goibibo shall not be liable for any loss or damage arising due to force majeure event
- In the event of any misuse or abuse of the offer by the customer or travel agent, Goibibo reserves the right to deny the offer or cancel the booking
- In no event the entire liability of Goibibo under this offer shall exceed the amount of promotional discount under this offer
- Goibibo shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer
- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi
- User Agreement and Privacy Policy at Goibibo website shall apply
- Customer's, who are Travel Agents by occupation, are barred from making bookings for their customer's and Goibibo reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, Goibibo shall not refund the booking amount.
- The Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions [herein](#)

Detailed Terms and Conditions

- Offer is valid on bookings made for select hotels using Axis Bank Credit and Debit cards issued in India only. Offer eligibility can be identified on entering the deal code.
- In the event of the same Axis Bank Card being used to make a subsequent booking on the same Wednesday, it will not be eligible for this offer
- Discount will be calculated only on the amount paid using the Axis Bank Credit/Debit Card
- Products and services are subject to availability.
- For any card related claims/ issues, the customer shall approach Axis Bank and Goibibo shall not entertain any such claims.

- The Customer cannot club any other offers along with this offer on the same booking ID. The Offer cannot be transferred/ assigned to any other person or Customer.
- In the event of rescheduling, the Customer shall bear the fare/price difference (regardless of whether the component is in the base fare or in tax + surcharge) and other applicable rescheduling fees.
- Customers, who are Travel Agents by occupation, are barred from making bookings for their customers and Goibibo reserves the right to deny the Offer against such bookings and to cancel such bookings. For such cases, Goibibo will not refund the booking amount.
- Goibibo will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the Customer or the claim is not eligible under the offer.
- Axis Bank and Goibibo reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- In no event, the entire liability of Axis Bank and Goibibo to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the discount amount.
- The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Mumbai.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to Goibibo and that Axis Bank shall not entertain any communication in this regard.
- Axis Bank shall in no way be liable if any Customer is unable to login to Goibibo due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- Axis Bank shall be responsible only for issues pertaining to payment related issues using valid Axis Bank Cards. Axis Bank only offers discount on purchase of products and services of Goibibo by using Axis Bank Retail Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by Goibibo. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with Goibibo directly without any reference to Axis Bank. Discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Retail Credit card.
- The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Axis Bank before the payment due date.
- Axis Bank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
- If the Offer and/or anything to be done by Axis Bank or Goibibo in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Axis Bank or Goibibo, including but not limited to computer viruses, tampering, unauthorised intervention, interception, fraud,

technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of other entity/ies, then Axis Bank and/or Goibibo shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.

- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned / disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- User Agreement and Privacy Policy at Goibibo shall apply.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.

Standard Terms and Conditions

- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned / disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.

- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify/ alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.

- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable